

Home Care Fees & Charges

Home Care Packages are subsidised by the Australian Government for eligible seniors, to ensure we are all able to live independently at home for as long as we can.

A set amount of money is allocated to an individual's Home Care Package as an annual budget. Using this money, home care services are organised and administered by a Home Care Package Provider on the individual's behalf.

Home Care Packages are available across four levels. Eligibility, and the Home Care Package level assigned to an individual, is determined by an aged care assessment and an income and assets test.



WHAT THE GOVERNMENT PAYS:

LEVEL OF CARE NEEDS

Level 1 - Basic Care Needs	\$10,588.65 per year
Level 2 - Low Level Care Needs	\$18,622.30 per year
Level 3 - Intermediate Care Needs	\$40,529.60 per year
Level 4 - High Level Needs	\$61,440.45 per year

*This Government subsidy is paid directly to the Home Care Package Provider. This is in approximate maximum amount.

WHAT DO I NEED TO PAY?

There are three types of fees your provider may ask you to pay:

1. BASIC DAILY FEES

Depending on your Home Care Package, the **maximum daily care fee** is:

Maximum Basic Daily Fee	Rate
Level 1 - Home Care Package	\$11.43
Level 2 - Home Care Package	\$12.08
Level 3 - Home Care Package	\$12.42
Level 4 - Home Care Package	\$12.75

2. INCOME TESTED CARE FEES

This fee is determined by Centrelink after you have completed an income and assets test. This fee can be up to **\$36.60 per day**.

3. SERVICE & MANAGEMENT FEES

These are taken out of your package and vary depending on providers. Your Home Care Package Provider may charge additional fees that they must disclose to you as part of their fee breakdown.

IN A HURRY? CONSIDER PRIVATE HOME CARE SERVICES

If you are not eligible for a Home Care Package – or if you are waiting for your funding to be assigned – private in-home care service providers can deliver a range of support services in the home.

There are hundreds of non-government-funded home care service providers in Australia, offering help with gardening, cleaning, transport, and health and therapy services.

If you choose to engage a Home Care Provider on a 'private' basis, you will have to pay the entire cost of services with no Government subsidy.

MAKING THE MOST OF YOUR HOME CARE PACKAGE

Your Home Care Package Provider must work with you to decide on, and organise, which services will best help you. They must adhere to your care plan and ensure you have enough funding to cover the cost of the services they organise.

Ultimately, it is up to the care recipient to agree to how the overall Home Care Package budget is allocated and spent. If a care recipient wants more of one type of service, or less of another, then the provider must agree to this change.

Home Care Package Providers must provide you with a detailed pricing schedule, including administrative costs.



UNHAPPY WITH YOUR PROVIDER? YOU CAN CHANGE PROVIDERS

If you are unhappy with the services provided by your Home Care Package Provider (and/or their sub-contractors), or how much they charge, it is easy, and free, to switch providers.

At Aged Care Decisions we are passionate about assisting and empowering people to continue living independently with the care and support they need.

Connect with Aged Care Decisions to receive **100% FREE customised support** to help you secure a Home Care Package Provider that matches your care needs.

call **1300 775 870**

or visit agedcaredecisions.com.au